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## **SCOTTISH BORDERS COUNCIL'S QUARTER 2 2022/23 PERFORMANCE INFORMATION**

**Director - People, Performance & Change**

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### **EXECUTIVE COMMITTEE**

**6 December 2022**

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#### **1 PURPOSE AND SUMMARY**

- 1.1 This report presents a summary of Scottish Borders Council's Quarter 2 2022/23 performance information.**
- 1.2 The information contained within this report will be made available on the SBC website: [www.scotborders.gov.uk/performance](http://www.scotborders.gov.uk/performance)

#### **2 RECOMMENDATIONS**

**2.1 It is recommended that the Executive Committee:-**

- (a) Notes the Quarter 2 2022/23 Council Plan Performance Milestones Report in Appendix 1**
- (b) Notes the Quarter 2 2022/23 Community Action Team Performance Report in Appendix 2**
- (c) Notes the Quarter 2 2022/23 Performance Indicators Report in Appendix 3.**

### **3 BACKGROUND TO SBC PERFORMANCE REPORTING 2022/23**

#### **Council Plan Performance Milestones Report**

3.1 The Q2 Council Plan Performance Milestones Report shows progress made against the 2022/23 Council Plan milestones for quarter 2. The report is shown in Appendix 1.

#### **Community Action Team Performance Report**

3.2 The Community Action Team Performance Report has been updated to reflect Quarter 2 2022/23. It is shown in Appendix 2.

#### **Performance Indicators**

3.3 The Quarter 2 2022/23 performance indicator information is shown in Appendix 3.

3.4 Following feedback from Q1 all indicators are shown in the report in a revised format. The revised format aims to highlight areas of positive change and those we're working to improve, and summarise those indicators that are remaining consistent.

3.5 Work continues on developing a new suite of performance indicators for 2023/24 which reflect the revised Council Plan.

3.6 Work has started on looking at how we can present indicator trends in a simple and easy to use interactive format on the Council website.

### **4 COUNCIL PLAN – SUMMARY OF PERFORMANCE**

3.7 Progress against the milestones this quarter has been predominately positive and work continues on progressing a number of the long-term workstreams. There is one milestone where activity has not progressed as expected, which was the action to work with the UK Government to support the rollout of the rural exchange network of 4G in Scottish Borders. There are now plans for this workstream to be taken forward along with the Borderlands Digital Programme.

### **5 COMMUNITY ACTION TEAM – SUMMARY OF ACTIVITY AND IMPACT**

5.1 An infographic summary on the impact of the Community Action Team (CAT) is provided at Appendix 2 where details of the activity can be seen.

While a number of figures are positive, some are less favourable in Q2 but the expectation is that these will be more consistent as Q3 is reported.

## **6 PERFORMANCE INDICATORS**

- 6.1 There is a mixture of positive performance areas we are working to improve, and areas that are remaining consistent.

## **7 IMPLICATIONS**

### **7.1 Financial**

There are no costs attached to any of the recommendations contained in this report.

### **7.2 Risk and Mitigations**

Effective performance management arrangements will ensure that services, and those providing services on behalf of SBC, are aware of any weaknesses and can take corrective action in a timely manner, therefore mitigating any risks more effectively. The Council's Risk Management Policy and framework ensures that all services, and services delivered by third parties, identify and manage risks to the achievement of their objectives, with senior management providing appropriate levels of oversight. Performance should be enhanced by having robust risk management arrangements in place.

### **7.3 Integrated Impact Assessment**

There are no adverse equality/diversity implications. Performance reporting may help the Council to identify and address any equality / diversity issues and improve processes and procedures.

### **7.4 Sustainable Development Goals**

Economic, social and environmental impact of SBC actions can be monitored more effectively if there are effective performance reporting arrangements in place.

### **7.5 Climate Change**

There are no significant Climate Change effects arising from the proposals contained in this report.

### **7.6 Rural Proofing**

This report does not relate to new or amended policy or strategy and as a result rural proofing is not an applicable consideration.

### **7.7 Data Protection Impact Assessment**

There are no personal data implications arising from the proposals contained in this report.

### **7.8 Changes to Scheme of Administration or Scheme of Delegation**

There are no changes to be made to either the Scheme of Administration or the Scheme of Delegation as a result of the proposals contained in this report.

## 8 CONSULTATION

- 8.1 The Director - Finance & Corporate Governance, the Monitoring Officer/Chief Legal Officer, the Chief Officer Audit and Risk, the Director – People, Performance & Change, the Clerk to the Council and Corporate Communications have been consulted and any comments received incorporated into the final report.
- 8.2 The Strategic Leadership Team have been consulted on this report and any comments received incorporated into the final report.

### Approved by

**Clair Hepburn**

**Director - People, Performance & Change Signature .....**

### Author(s)

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### Background Papers:

**Previous Minute Reference:** 13 September 2022

**Note** – You can get this document on tape, in Braille, large print and various computer formats by contacting the address below. You can also be given information on other language translations as well as the provision of additional copies.

Contact us at Policy, Planning & Performance, Scottish Borders Council Headquarters, Newtown St Boswells, Melrose, [performance@scotborders.gov.uk](mailto:performance@scotborders.gov.uk)